

Aggregates/Soil:

- Soil pricing will be costed per full and half load, quantities will be rounded up/down to the nearest 10 tonnes.
- Soil & Aggregate products are not the responsibility of GreenBlue Urban Limited ('GBU') once delivered.
- There is usually a lead time to supply Soil, next day deliveries can't be guaranteed.
- Please allow 3-5 working days' notice, from date of call off, for delivery.
- Please allow a tolerance of +/- 10% against the ordered quantity and bagged weights may vary with +/- 10% tolerance which can be impacted by moisture.
- Soil and Aggregates are non-returnable.
- GBU are not liable for any mishandling or contamination from supply, delivery and storage on site, that may affect the structure and performance of these materials.
- Delivery of loose loads will usually be made by Rigid or Artic tipper (load size dependent). For bulk bag deliveries these will be made by flat bed with crane or on occasion by a pallet network.
- It is important to note should you wish to cancel the order you must give at least 24hrs notice. If not, GBU reserves the right to make a charge.
- You must sign and date all POD's. POD's are available on request and may take up to 4 weeks to be received. Should the receiver not be present, the driver is permitted to deliver/sign in their absence.

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- Any additional services i.e. FORS Silver/Gold, Crane, HIAB or permits are chargeable, Please ensure someone is available on site to receive the deliveries to avoid any delays, as waiting time and wasted journey charges may be passed to the customer.
- Labour should not be secured until the soil and aggregate have been delivered to site.
- GBU will not be held responsible for failed or late deliveries. Time shall not be of the essence.
- Saturdays and Public Holiday's if available will be at an additional charge.
- It is your responsibility to inform GBU of any site restrictions prior to delivery so that we can accommodate the delivery to suit and if we have not been informed any charges may be charged to customer.
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For further information please contact customer services on 01580830800

This policy is incorporated within GBU's terms and conditions of sale.